High Deductible Health Plan / Health Savings Account Satisfaction Survey

Commission on Economic Opportunity (CEO) would like to give employees an opportunity to provide feedback on the Health plan benefit. Please take a few minutes to complete this survey and contact Human Resources if you need clarification on any of the questions.

Please return the completed survey to Human Resources by February 10, 2017.

1. Are you enrolled in a CEO offered health plan?

   ☐ Yes, continue to question 2.

   ☐ No, please explain why. _____

   _____

2. Do you understand the high deductible health plan option that is available to you through CEO?

   ☐ Yes   ☐ Somewhat   ☐ No   ☐ N/A

3. How satisfied are you with the health benefit plan choices CEO offers?

   ☐ Extremely satisfied   ☐ Very satisfied   ☐ Satisfied

   ☐ Not very satisfied   ☐ Not satisfied at all

4. Would you recommend the high deductible health plan/health savings account option to a coworker?

   ☐ Yes   ☐ No

5. Do you understand how the KeyBank health savings account works?

   ☐ Yes   ☐ Somewhat   ☐ No   ☐ N/A

6. How satisfied are you with the ease of using the health savings account to pay for health care related expenses?

   ☐ Extremely satisfied   ☐ Very satisfied   ☐ Satisfied

   ☐ Not very satisfied   ☐ Not satisfied at all

7. Beyond CEO's contribution, did you contribute funds to your health savings account?

   ☐ Yes   ☐ No

8. Did you incur health care related expenses that you did not use your health savings account to pay for?

☐ Yes   ☐ No

9. Do you know the balance of your health savings account?

☐ Yes   ☐ No

10. If the same medical plans were offered next benefit year, would you choose a different plan?

☐ Yes, please explain why. _____

_____

☐ No

11. Check all of the following that apply. Since enrolling in an high deductible health plan/health savings account:

☐ I am less likely to use the emergency room.

☐ I decided not to see a doctor when I might have if I had a traditional copay plan.

☐ I have delayed seeing a doctor or having a procedure.

☐ I have delayed filling a prescription, or not filled it at all.

12. How can we assist you in better understanding your health benefits?

_____

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