



June 28, 2023

Dear CEO Staff,

As I quickly approach my first 100 days, I'm happy to share that we are making great strides toward CEO's next chapter. The Senior Administrative Team has been quite busy with our planning and restructuring efforts, and now that most are finalized, I'd like to share an overview of the key changes you may have noticed or heard tidbits about.

The restructuring prioritized three key areas, greater classroom support, increased partnerships, and operational/supervisory reorganization for efficiency.

In addition to Tia Nunziato and Erin Hernandez expanding their areas of responsibility, Lori Tantakis is now the Director of Center Based Operations for ECS and Renata Gwozdz has assumed the role of Director of Community Services. Congratulations to each of them! An updated organizational chart will be uploaded to the intranet soon.

The Urban Training Center (UTC) has been renamed the new **Troy Family Resource Center (TFRC)**. An updated campus map is attached.

We have partnered with Unity House to provide food vendor services **on-site** and they will be operating from the CRC Kitchen beginning in the fall to help improve the quality of food and efficiency. We are also finalizing a new partnership with Capital District Beginnings who will be expanding their service model to offer additional special education (self-contained classrooms) within our new TFRC site.

The CEO Food Pantry will be moving back to the 3rd floor at CRC. Some of these changes will require additional office and program moves within CRC that will occur later this summer.

You'll also notice that we've made some office changes within the Admin Building. Tia and the HR team are now located on the second floor, and we also have a remodeled large conference room upstairs that will be available for agency use. Nancy, Erin, and Pearl have all moved to the first floor. The Fiscal and IT departments are still on the 3rd floor, and they continue to get lots of exercise by climbing the stairs daily. We're almost done with the Admin moves, please feel free to stop by to say hello in the coming weeks. Our BEST team has been quite amazing at keeping the ball moving on these efforts. A great big thank you to each of them for their hard work!

Finally, the new CRC Bridge Building is scheduled to open in mid-September and will offer UPK classrooms on the first floor. The second floor will offer education and wellness classes, as well as additional youth and community resource support to our customers. We're really excited about the safer parking lot and a large pavilion for outdoor programming, services, and staff use. The ECS classrooms at CRC and the Bridge combined will have a total of seven classrooms in the fall.

Thank you for your patience and feedback over the past few months, we're excited about the changes and are looking forward to our reimagined spaces throughout 5th ave.

Sincerely,

Sue