



Employee Assistance Program Overview

Our comprehensive Employee Assistance Program¹, available through Uprise Health, provides you and your family members with confidential, personal and online/web-based support on a wide variety of important and relevant topics — such as stress management, dependent/elder care, nutrition, fitness, and legal and financial issues.

- **Webinars, podcasts, articles and FAQs** — various topics available on the EAP website
- **Medical billing negotiation tools** — information and guidance on negotiating medical bills

Employee assistance program (EAP) consultative services

- **Online modules and coaching** — learn, develop, and practice new skills to improve mental fitness; includes a well-being check, online modules selected specifically for you, and up to 3 coaching sessions
- **Telephonic counseling** — unlimited, 24/7 consultations with master's and doctoral-level counselors
- **Face-to-face counseling** — up to 3 visits per employee/household member per issue, per year
- **Bereavement** — support available through telephonic or face-to-face sessions; online resources available on EAP website
- **EAP website resources** — comprehensive website that includes articles, videos, FAQs, etc.; additionally, individuals can chat online with an EAP consultant or email an EAP counselor through the website
- **College planning resources** — expert assistance in finding the right college that fits your child academically, socially and financially, provided by College Planning USA

worklife.uprisehealth.com

Access code: worklife

Phone: 1-800-386-7055

24 hour crisis help available.

Regular office hours: Monday-Friday 9 a.m.–8 p.m. EST

Work/Life assistance and resources

- **Work/Life services** — unlimited 24/7 access to Work/Life specialists (subject matter experts) in the areas of: family and care giving, health and wellness, emotional well-being, daily living, and balancing work and life responsibilities
- **Child and elder care referral** — unlimited telephonic consultation with a Work/Life specialist (part of Work/Life services)
- **Employee discounts** — access to discounts on a large number of products and services, from gym memberships to dental, vision and pharmacy items, entertainment, restaurants, computers, cars, and much more

The Guardian Life Insurance
Company of America

guardianlife.com

New York, NY

[Future written communications may be in English only]

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